Quarterly-HPR-V LHRC Meeting Minutes

February 3, 2014

City of Norfolk Community Services Board 225 W. Olney Road, Norfolk, VA 23510-1523 (757) 823-1600

Committee Members Present:

Adrienne Benjamin-Scott – Chair Dr. Bill Austin Catherine Barnes

Committee Member Absent:

Marion Taylor

Others present: Stewart Prost, Office of Human Rights

Affiliates Present:

Another Level Youth & Family Services- Shawndra Umbarger and Ronnie Davis Associates at York, Inc.-

Compassion House- D J Brockman,

Fidura & Associates – Barbara Garner

Heart Havens, Inc.- Frances Usher and Tina Stephen

Impact Mental Health Services - Walter Howell

Lucas Lodge - Jonquin Stringer

Norfolk CSB- Sandi Lee

Portsmouth Department of Behavioral Health- Cathy Starling

Positive Connections, Inc.-

Prissy's Place – Priscilla West

Support Services of VA-

Tabb Healthcare, LLC- Vincent Hamilton

Tidewater Youth Services Commission- Tim Heiler

V & V Adult Group Homes – Vernon Johnson and Vanessa Johnson

Others present:

Carrie Scearce

Affiliates Not Present:

Associates at York, Inc. Community Empowerment Extreme Recovery Positive Connections, Inc. Support Services of VA.

- **I.** Call to Order Adrienne Benjamin-Scott called the meeting to order at 1:09 pm.
- II. Introductions
- **III. Minutes** A quorum was present. The November 4, 2013 minutes were reviewed and approved.
- IV. Public Comments-There were no public comments.

V. Regional Advocate Report -

Mr. Prost reported that the new format for Quarterly/Annual reports should be used. An e-mail was sent out on December 13, 2013 to affiliates explaining the new process.

The CHRIS reports of founded abuse and complaint cases and cases resulting in corrective actions should be printed and redacted. Always remove all names and identifying information.

Mr. Prost reported that all abuse allegations, serious injuries complaints, and deaths will be entered into CHRIS.

Mr. Prost further advised that the CHRIS system can be accessed using Internet Explorer 9, Internet Explorer 10 and Google Chrome.

Any affiliate that experiences difficulties with accessing CHRIS, may contact Susan Tinsley at the Central Office.

Mr. Prost reminded affiliates to get their quarterly reports in 2 weeks prior the meetings. Mr. Prost advised that he will be monitoring this situation for compliance and will request citations for affiliates who are non-compliant.

Mr. Prost advised that an applicant will be interviewed after the open session.

Mr. Stewart announced that LHRC Committee Member's training will be held in late March or early April at the Eastern State Hospital in Williamsburg. This training will be held for 3 hours and can seat 100 people.

Committee members may ask for reimbursement from provider's.

VI. Provider/Affiliate reports-

| AFFILIATE | ALLEGATION S | FOUNDED ALLIGATIONS | COMPLAINTS | OTHER |
|----------------------|-----------------|------------------------|------------|-----------|
| Associates at York | Not | | | |
| | present | | | |
| Another Level | 0 | 0 | 0 | |
| Community | Not | | | |
| Empowerment | present | | | |
| Compassion House | 0 | 0 | 0 | |
| Extreme Recovery | Not | | | |
| | Present | | | |
| Fidura & Associates | 0 | 0 | 0 | |
| Heart Havens, Inc. | 0 | 0 | 0 | |
| Impact Mental Health | 0 | 0 | 0 | |
| Services | | | | |
| Lucas Lodge | 1 | 1 | 0 | |
| Norfolk CSB | 0 | 1 | 4 | |
| Portsmouth Dept. of | | | | 3 deaths, |

| Behavioral Health | 0 | 0 | 0 | Natural causes |
|----------------------|---------|---|---|----------------|
| Positive Connections | | | | |
| | Not | | | |
| | present | | | |
| Prissy's Place | 0 | 0 | 0 | |
| Support Services of | | | | |
| VA | | | | |
| | Not | | | |
| | present | | | |
| Tabb Healthcare | | | | |
| Services, LLC | 0 | 0 | 0 | |
| Tidewater Youth | | | | |
| Services Commission | 0 | 0 | 0 | |
| V & V Adult Group | | | | |
| Home | 0 | 0 | 0 | |

VII. Old Business

There were no comments.

VIII. New Business

Tabb Healthcare, LLC revised Human Rights Policy 110, Use of Seclusion, Restraint and Time Out was accepted and approved.

Another Level request for a second office location at 1549 Holland Road, Suffolk, VA. 23432 was accepted and approved.

The next HPR-V LHRC meeting is scheduled for May 5, 2014 at 1:00pm.

IX. The committee proceeded to Executive session at 1:52 pm, pursuant to Virginia Code § 2.2-371 (A), for the protection of privacy of individuals and their records in personal matters not related to public business.

The committee came out of executive session at 2:00 pm. Each member certified that to the best of their knowledge that matters only lawfully exempted from open meeting requirements and only such matters for the protection of the privacy of individuals and their records in personal matters not related to public business were heard, discussed or considered.

Motion was made and seconded that the LHRC recommend that the interviewee be appointed by the state LHRC.

The meeting was adjourned at 2:04 pm.

Respectfully Submitted, Vanessa Johnson